



QUALITY POLICY

Our Global Policy is to provide superior quality products, and services that contribute to significant improvements to global human health.

We will:

- *Build Customer Loyalty by continuously meeting or exceeding their expectations through **innovation, service, value** and **compliance** with applicable laws and regulations.*
- *Continually improve and maintain the effectiveness of our Quality System by establishing, implementing, and monitoring **Quality** objectives.*


Douglas Michels
President and CEO